



Breaking News

INFORMANT

NEW SYSTEMS IMPLEMENTATION Important: Member Investment Choice

In our Breaking News Informant, dated 15 May 2024, the Fund highlighted that new systems are in the process of being implemented, and that this process will unfortunately result in a period during which systems and services will not be available.

The final data migration, and related systems installation, will **commence on 17 June 2024**, and is expected to be **completed by 3 July 2024**. The Fund will, therefore, **not be able to process** any Member Investment Choice (MIC) switches during this “off-line” period!

Members, including pensioners in receipt of a Flexible Pension, will not be able to exercise any investment choice options during the above period. Correctly completed MIC option forms received on or before 14 June 2024, will be processed as normal. All MIC option forms received by the Fund after 14 June 2024 will only be processed from 3 July 2024.

If you are considering switching investment portfolio/s, please ensure that you submit your correctly completed forms to the Fund timeously!

We apologise for the disruption in our services and any inconvenience that this systems enhancement process may cause! We are, however, confident that it will result in the Fund being better able to provide an enhanced and more efficient service to its clients.

We thank you for your understanding!

*To ensure that you receive all relevant Fund communication,
please make sure that we have your latest mobile number and email address.*

22 May 2024